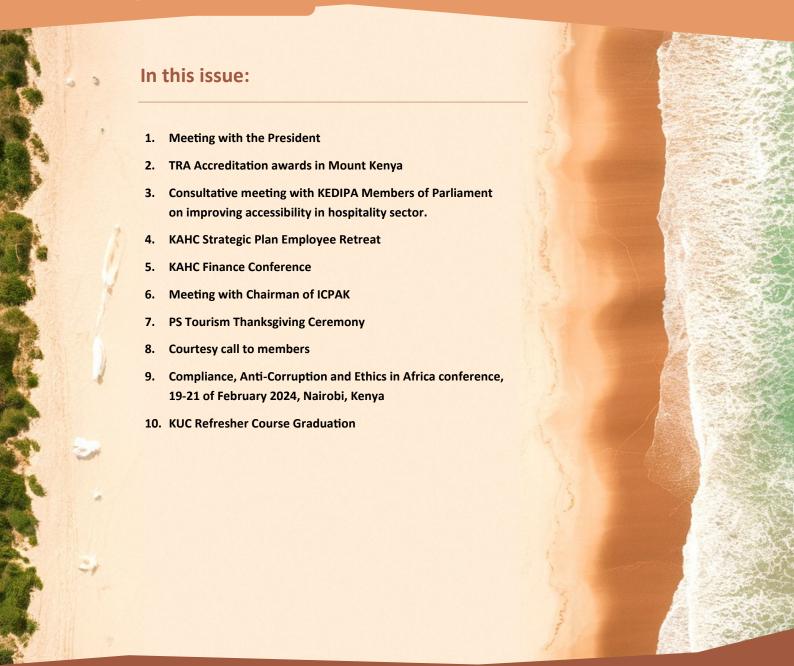


### **Member Bulletin**

#### 1st Quarter 2024





### 1. Meeting with the President, H.E. Dr. William Ruto

The Association engaged with the President H.E. Dr. William Ruto, with a team from KEPSA. Our CEO, Mike Macharia and Jimmi Kariuki, MD Sarova & KAHC Board Member, represented the Tourism Industry where we discussed various issues such as Air Access (especially Turkish Airlines), park fees, beach operators and the ETA.

A second meeting was held two weeks later as a follow up to the first meeting and other cross cutting issues were presented to the President, the issue of pending bills was also discussed.





Above: Discussions with the president on various issues in Kenya's tourism sector.

Below: 1. Delegation principals including KAHC CEO Mike Macharia. 2. Members of the delegation from KEPSA and tourism sector. 3. President shares remarks with the delegation after the meeting.



#### 2. TRA Accreditation awards in Mount Kenya

Tourism Regulatory Authority conducted Quality Audits for Accommodation and Catering enterprises in Mt. Kenya region and its environs including Baringo, Nyandarua, Nakuru and Isiolo Counties.

The purpose of the audits was to ascertain the level of conformity to the set National Minimum Standards for accreditation and award of quality mark under the National Accreditation Scheme.

In this regard the Association attended an award ceremony on 9th February, 2024 at Nokras Riverine, in Muranga County. The Chief Guest at the event was PS, Tourism, John Ololtuaa.

Here below is the summary of results:

Accreditation	Marks in percentage	Facilities
Gold	70 and above	63
Silver	69-65	64
Bronze	54-45	41
Non accredited	Below 45	122
Total		390

Fairmont Mount Kenya Safari Club emerged as the facility with the highest marks in the exercise. All the facilities that received Gold Accreditation will be considered for the classification exercise.

We congratulate all our members who were awarded at the ceremony. TRA will continue with the exercise in all the other regions of the country, on dates to be communicated in due course.



**Below:** Speakers and presentations during the awards ceremony.







# 3. Consultative meeting with KEDIPA Members of Parliament on improving accessibility in hospitality sector.

Westminster Foundation Democracy and the Kenya Disability Parliamentary Association (KEDIPA) invited the Association in Naivasha for a consultative meeting towards improving accessibility in the hospitality sector especially for Persons With Disabilities (PWDs).

At the forum the parties discussed ways to work together to achieve inclusivity for Persons With Disability in the industry.



### 4. KAHC Strategic Plan Employee Retreat

The Secretariat had a retreat in the month of March at Sandies Tropical Village, Malindi, with the aim of discussing the upcoming KAHC strategic plan 2024-2029. At the forum the Employees discussed the direction that they felt that the Association should take for prosperity.



#### 5. KAHC Finance Conference

The 4th Finance Conference was held on 21st and 22nd March 2024 at the Medina Palms Resort. The event brought together finance managers/financial controllers with the aim of discussing matters touching on their operations. Here below are some of the speakers at the forum:

1. FCPA Robert Waruiru	Tax Lawyer
2. Ms. Hakamba Wangwe	The Head of ETIMS project at KRA
3. Mr. Paul Njuguna	Data protection expert with hospitality back-ground
4. Mr. Erick Karani	The Group CEO of Jacaranda Hotels
5. CPA Fredrick Tito	Aaro Systems
6. Mr. Boniface Nyoike	Life Coach
7. FCPA Prof. Nicholas	ICPAK Officials

The two-day forum also included a cocktail on day 1 and an excursion of day 2. We are currently finalizing on a report on the event and this shall be shared with the members in due course.













#### 6. Meeting with Chairman of ICPAK

KAHC Finance Committee led by the Chairperson, Cathrine Murage met with the National Chairman ICPAK, CPA, Philip Kakai, where they discussed areas of collaboration and their participation in the Annual KAHC Finance Conference.



# 7. PS Tourism Thanksgiving Ceremony

The Association attended a thanksgiving prayer service to celebrate the appointment of our PS Tourism, John Ololtuaa. The event was held on 17th February 2024 at Enoosaen Ildolisho Village, Transmara West.

The Chief Guest at the event was the President, H.E. Dr. William Ruto. At the same time a tree growing exercise was launched, in line with the presidential directive of growing 15billion trees by 2030.





#### 8. Courtesy call to members

The Secretariat had a meeting with the new Cluster General Manager for Fairmont The Norfolk and Fairmont Mara Safari Club – Nils Rothbarth and his team, where we discussed areas of collaboration.

We also had a meeting with the management of Ashnil Hotels, led by their Chairman Mr. Suresh Soffat and their MD Rajan Bandari.



## 9. Compliance, Anti-Corruption and Ethics in Africa conference, 19-21 of February 2024, Nairobi, Kenya

The Association attended a two-day conference by Middle East and Africa Compliance Association in partnership with the Blue Company on Compliance, Anti-Corruption and Ethics in Africa. In the two day forum the participants had an opportunity to bench mark on compliance practices and discuss how to set up programs in organizations on anti corruption and anti bribery as well as how to mitigate third party and new emerging risks.

#### 10. KUC Refresher Course Graduation

The Association attended the Nairobi Region refresher course graduation ceremony held on 28th March 2024 at Utalii college. There was a total of 600 graduates at the ceremony. The Chief Guest was Tonney Muiruri, Chairman Kenya Utalii College Liaison Committee.







